Aikyam Capital Private Limited - Escalation Matrix

Escalation Level	Details of	Contact Person	Contact No.	Email Id	Operational / Working hours	Corporate Address
Level 1	Customer Care	Prajakta Tawade	+91 22 6975 2608	helpdesk@aikyamcap.com	Monday - Friday / 9:30 AM - 6:00 PM IST	1704 Lotus Link Square, K3 and K4 CTS 195, Near Apna, Bazar, D N Nagar, New Link Road, Andheri West, Mumbai- 400053
Level 2	Head of Customer Care	Vanita Bangera	+91 22 6975 2605	Grievances@aikyamcap.com	Monday - Friday / 9:30 AM - 6:00 PM IST	1704 Lotus Link Square, K3 and K4 CTS 195, Near Apna, Bazar, D N Nagar, New Link Road, Andheri West, Mumbai- 400053
Level 3	Compliance Officer	Anand Mody	91-22-6975 2604	Compliance@aikyamcap.com / Anand@aikyamcap.com	Monday - Friday / 9:30 AM - 6:00 PM IST	1203 Lotus Link Square, K3 and K4 CTS 195, Near Apna, Bazar, D N Nagar, New Link Road, Andheri West, Mumbai- 400053
Level 4	CEO	Nilesh Choudhary	91-22-6975 2600	Nilesh@aikyamcap.com	Monday - Friday / 9:30 AM - 6:00 PM IST	1704 Lotus Link Square, K3 and K4 CTS 195, Near Apna, Bazar, D N Nagar, New Link Road, Andheri West, Mumbai- 400053

"In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at https://scores.sebi.gov.in or Exchange at https://www.mcxindia.com/Investor-Services / https://investorhelpline.nseindia.com/NICEPLUS / https://bsecrs.bseindia.com/ecomplaint/frmInvestorHome.aspx

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.